# RELIABILITY MODELING OF A MAINTAINED SYSTEM WITH WARRANTY AND DEGRADATION 

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#### Abstract

This paper discusses a maintained system with the concept of warranty and degradation. Repair and preventive maintenance (PM) costs are carried by the manufacturer during warranty while the cost of repair will be charged to the user beyond warranty. There is single repairman who is always available with the system for PM, repair and replacement of the unit. During warranty, unit goes under PM and works as new after PM. The unit beyond warranty works with some reduced capacity after its repair and so is called a degraded unit. Degraded unit is replaced by new unit after its failure. The time to failure of the system follows negative exponential distribution while repair, replacement and PM time distributions are taken as arbitrary. The expressions for reliability, mean time to system failure (MTSF), availability and profit function have been determined by using supplementary variable technique. Using Abel's lemma, steady state behaviour of the system has been examined. Numerical results for reliability and profit function are also evaluated for particular values of various parameters and repair cost.


Key Words: Reliability Modeling, Degradation, Warranty, Profit Analysis.

## 1. Introduction

Warranty is a contractual agreement under which the manufacturer agrees to repair or replacement of a product with own cost if it fails to meet customer's requirement within warranty period. Various researchers including Goel et al. [2], Gupta and Tyagi [3], Kadyan et al. [5], Malik [6], Nailwal and Singh [8], Singh et al. [9], Tuteja and Malik [10] and Yuan and Meng [11] analyzed reliability models under various set of assumptions on failure and repair policies without considering any warranty to the system. But, warranty plays a vital role in marketing the product and also provides assurance to users against early failures of a product at least the length of the warranty period with each purchase. Consequently, the concept of warranty is important to both manufacturer and the users. Also, performing PM in cost effective manner is one of the requirement of the management. So, during warranty, well performing PM will reduce the cost of repairing deteriorated product, extend life of the component and also may provide consumer a better product service in beyond warranty. Mokaddis et al. [7] have analyzed a two-unit system with a warm standby subject to preventive maintenance without considering degradation of the unit after its repair.

However, the failed unit does not always work as new after its repair. Due to continuous usage and ageing effect, failure rate of a unit may have increased after its
repair. In such a situation unit becomes degraded after its repair. Kadyan et al. [4] discussed a two-unit parallel system with the concept of degradation without any warranty.

Keeping the above facts in view, authors have analysed a single-unit system with PM under warranty and degradation. During warranty, repair and PM costs are carried by the manufacturer. The cost of repair will be charged to the user beyond warranty. There is single repairman, who is always available with the system for PM, repair and replacement of the unit. During warranty, unit goes under PM and works as new after PM. The unit beyond warranty works with some reduced capacity after its repair and so is called a degraded unit. Degraded unit is replaced by new unit after its failure. The time to failure of the system follows negative exponential distribution while repair, replacement and PM time distributions are taken as arbitrary. The expressions for reliability, MTSF, availability and profit function have been determined by using supplementary variable technique. Using Abel's lemma, steady state behavior of the system has been examined. Numerical results for reliability and profit function are also evaluated for particular values of various parameters and repair cost.

## 2. Assumptions

(1) The system has a single unit.
(2) There is single repairman, who is always available with the system.
(3) The cost of repair during warranty is borne by the manufacturer, provided failures are not due to the negligence of users such as cracked screen, accident, misuse, physical damage, damage due to liquid and unauthorized modifications etc.
(4) Unit goes under PM during warranty.
(5) Beyond warranty, unit works with reduced capacity and so is called a degraded unit.
(6) The degraded unit, after its failure is replaced by a new one.
(7) The distribution of failure time is taken as negative exponential while the PM, replacement and repair time distributions are considered as arbitrary.

## 3. State-specification

$S_{0} / S_{1}$
$S_{2} / S_{4}$
$S_{3}$
$S_{5}$
$S_{6}$

The new unit is operative under warranty/ beyond warranty.
The new unit is in failed state under warranty/ beyond warranty.
$3 \quad$ The new unit is under PM within warranty.
The degraded unit is operative beyond warranty.
$S_{6} \quad$ The failed degraded unit is under replacement beyond warranty.

## 4. Notations

| $\lambda / \lambda_{1}$ | Constant failure rate of the new unit within warranty/beyond <br> warranty. |
| :--- | :--- |
| $\lambda_{2}$ | Constant failure rate of the degraded unit beyond warranty. |
| $\lambda_{m}$ | The transition rate by which unit goes for PM. |
| $\alpha$ | Transition rate of completion of warranty. <br> $\mu(x), s(x) / \mu_{1}(x), s_{1}(x)$ |
| Repair rate of the unit and probability density function, for <br> the elapsed repair time $x$ within warranty/ beyond warranty. |  |



## 5. Formulation of mathematical model

Using the probabilistic arguments and limiting transitions, we have the following difference-differential equations (Cox, D.R. [1]):

$$
\begin{align*}
& {\left[\frac{d}{d t}+\lambda+\alpha+\lambda_{m}\right] p_{0}(t)=\int_{0}^{\infty} \mu(x) p_{2}(x, t) d x+\int_{0}^{\infty} \mu_{2}(y) p_{3}(y, t) d y}  \tag{1}\\
& {\left[\frac{d}{d t}+\lambda_{1}\right] p_{1}(t)=\alpha p_{0}(t)+\int_{0}^{\infty} \mu_{3}(z) p_{6}(z, t) d z}  \tag{2}\\
& {\left[\frac{\partial}{\partial t}+\frac{\partial}{\partial x}+\mu(x)\right] p_{2}(x, t)=0}  \tag{3}\\
& {\left[\frac{\partial}{\partial t}+\frac{\partial}{\partial y}+\mu_{2}(y)\right] p_{3}(y, t)=0} \tag{4}
\end{align*}
$$

$$
\begin{align*}
& {\left[\frac{\partial}{\partial t}+\frac{\partial}{\partial x}+\mu_{1}(x)\right] p_{4}(x, t)=0}  \tag{5}\\
& {\left[\frac{d}{d t}+\lambda_{2}\right] p_{5}(t)=\int_{0}^{\infty} \mu_{1}(x) p_{4}(x, t) d x}  \tag{6}\\
& {\left[\frac{\partial}{\partial t}+\frac{\partial}{\partial z}+\mu_{3}(z)\right] p_{6}(z, t)=0} \tag{7}
\end{align*}
$$

## Boundary Conditions

$$
\begin{align*}
& p_{2}(0, t)=\lambda p_{0}(t)  \tag{8}\\
& p_{3}(0, t)=\lambda_{m} p_{0}(t)  \tag{9}\\
& p_{4}(0, t)=\lambda_{1} p_{1}(t) \tag{10}
\end{align*}
$$

## Initial Conditions

$$
\begin{align*}
& p_{i}(0)=1 ; \quad \text { when } \quad i=0 \\
& p_{i}(0)=0 ; \quad \text { when } \quad i \neq 0 \tag{12}
\end{align*}
$$



Figure 1: State Transition diagram of the model

## 6. Model analysis

### 6.1. Solution of the equations

Taking Laplace transforms of equations (1)-(11) and using (12), we obtain
$\left[s+\lambda+\alpha+\lambda_{m}\right] p_{0}(s)=1+\int_{0}^{\infty} \mu(x) p_{2}(x, s) d x+\int_{0}^{\infty} \mu_{2}(y) p_{3}(y, s) d y$
$\left[s+\lambda_{1}\right] p_{1}(s)=\alpha p_{0}(s)+\int_{0}^{\infty} \mu_{3}(z) p_{6}(z, s) d z$
$\left[\frac{\partial}{\partial x}+s+\mu(x)\right] p_{2}(x, s)=0$
$\left[\frac{\partial}{\partial y}+s+\mu_{2}(y)\right] p_{3}(y, s)=0$
$\left[\frac{\partial}{\partial x}+s+\mu_{1}(x)\right] p_{4}(x, s)=0$
$\left[s+\lambda_{2}\right] p_{5}(s)=\int_{0}^{\infty} \mu_{1}(x) p_{4}(x, s) d x$
$\left[\frac{\partial}{\partial z}+s+\mu_{3}(z)\right] p_{6}(z, s)=0$
$p_{2}(0, s)=\lambda p_{0}(s)$
$p_{3}(0, s)=\lambda_{m} p_{0}(s)$
$p_{4}(0, s)=\lambda_{1} p_{1}(s)$
$p_{6}(0, s)=\lambda_{2} p_{5}(s)$
Taking integration of equations (15), (16), (17) and (19), we get the following equations

$$
\begin{align*}
& p_{2}(x, s)=p_{2}(0, t) \exp \left(-\left(s x+\int_{0}^{x} \mu(x) d x\right)\right)  \tag{24}\\
& p_{3}(y, s)=p_{3}(0, t) \exp \left(-\left(s y+\int_{0}^{y} \mu_{2}(y) d y\right)\right)  \tag{25}\\
& p_{4}(x, s)=p_{4}(0, s) \exp \left(-s x-\int_{0}^{x} \mu_{1}(x) d x\right) \tag{26}
\end{align*}
$$

and

$$
\begin{equation*}
p_{6}(z, s)=p_{6}(0, t) \exp \left(-\left(s z+\int_{0}^{z} \mu_{3}(z) d z\right)\right) \tag{27}
\end{equation*}
$$

Using equations (20), (21), (24) and (25), equation (13) yields

$$
\begin{align*}
{\left[s+\lambda+\alpha+\lambda_{m}\right] p_{0}(s) } & =1+p_{2}(0, s) \int_{0}^{\infty} \mu(x) \exp \left(s x-\left(\int_{0}^{x} \mu(x) d x\right)\right) d x \\
& +p_{3}(0, s) \int_{0}^{\infty} \mu_{2}(y) \exp \left(s y-\left(\int_{0}^{y} \mu_{2}(y) d y\right)\right) d y \\
& =1+\lambda p_{0}(s) S(s)+\lambda_{m} p_{0}(s) S_{2}(s) \tag{28}
\end{align*}
$$

$p_{0}(s)=\frac{1}{T(s)}$
where $T(s)=s+\lambda+\alpha-\lambda S(s)+\lambda_{m}\left(1-S_{2}(s)\right.$
Using equation (22) and (26), equation (18) yields
$\left[s+\lambda_{2}\right] p_{5}(s)=\lambda_{1} p_{1}(s) \int_{0}^{\infty} \mu_{1}(x) \exp \left(s x-\left(\int_{0}^{x} \mu_{1}(x) d x\right)\right) d x$
$p_{5}(s)=\frac{\lambda_{1} S_{1} p_{1}(s)}{\left(s+\lambda_{2}\right)}$
Using equations (23), (27) and (30) in equation (14), we get
$\left[s+\lambda_{1}\right] p_{1}(s)=\alpha p_{0}(s)+\left(\frac{\lambda_{1} \lambda_{2} p_{1}(s) S_{1} S_{2}}{\left(s+\lambda_{2}\right)}\right)$
$p_{1}(s)=\frac{A(s)}{T(s)}$
where, $A(s)=\frac{\alpha\left(s+\lambda_{2}\right)}{\left(s+\lambda_{1}\right)\left(s+\lambda_{2}\right)-\lambda_{1} \lambda_{2} S_{1} S_{3}}$
Using equation (31) in equation (30), we get
$p_{5}(s)=\frac{\left(\lambda_{1} A(s) S_{1}(s)\right)}{T(s)\left(s+\lambda_{2}\right)}$
Now, the Laplace transform of the probability that the system is in the failed state is given by
$p_{2}(s)=\int_{0}^{\infty} p_{2}(x, s) d x=\lambda p_{0}(s)\left(\frac{1-S(s)}{s}\right)$
$p_{2}(s)=\frac{\lambda B(s)}{T(s)}$
where $B(s)=\left(\frac{1-S(s)}{s}\right)$
Similarly, $\quad p_{3}(s)=\int_{0}^{\infty} p_{3}(y, s) d y=\lambda_{m} p_{0}(s)\left(\frac{1-S_{2}(s)}{s}\right)$
$p_{3}(s)=\frac{\lambda_{m} C(s)}{T(s)}$
where $C(s)=\left(\frac{1-S_{2}(s)}{s}\right)$
Similarly, $\quad p_{4}(s)=\int_{0}^{\infty} p_{4}(x, s) d x=\lambda_{1} p_{1}(s)\left(\frac{1-S_{1}(s)}{s}\right)$
$p_{4}(s)=\frac{\left(\lambda_{1} A(s) D(s)\right)}{T(s)}$
where $D(s)=\left(\frac{1-S_{1}(s)}{s}\right)$
Now, $p_{6}(s)=\int_{0}^{\infty} p_{6}(z, s) d z=\lambda_{2} p_{5}(s)\left(\frac{1-S_{3}(s)}{s}\right)$
$p_{6}(s)=\frac{\left(\lambda_{1} \lambda_{2} A(s) S_{1}(s) E(s)\right)}{T(s)\left(s+\lambda_{2}\right)}$
where, $E(s)=\left(\frac{1-S_{3}(s)}{s}\right)$
It is worth noticing that
$p_{0}(s)+p_{1}(s)+p_{2}(s)+p_{4}(s)+p_{5}(s)+p_{6}(s)=\frac{1}{s}$

### 6.2. Evaluation of Laplace transforms of up and down state probabilities

Let $\operatorname{Av}(\mathrm{t})$ is the probability that the system is operating satisfactorily at time ' $t$ '. The Laplace transforms of $\operatorname{Av}(\mathrm{t})$ or probabilities that the system is in up state $\left(\mathrm{P}_{\mathrm{up}}(\mathrm{t})\right)$ (i.e. Good and Degraded State) and down state $\left(\mathrm{P}_{\text {down }}(\mathrm{t})\right)$ (i.e. Failed State) at time ' $t$ ' are as follows
$A_{v}(s) \quad$ or $\quad p_{u p}(s)=p_{0}(s)+p_{1}(s)+p_{5}(s)$
$A_{v}(s)=\frac{\left(1+A(s)+\lambda_{1} S_{1}(s) A(s) B(s)\right)}{T(s)\left(s+\lambda_{2}\right)}$
(43)

$$
\begin{align*}
& p_{\text {down }}(s)=p_{2}(s)+p_{3}(s)+p_{4}(s)+p_{6}(s) \\
& p_{\text {down }}(s)=\frac{\left(\lambda B(s)+\lambda_{m} C(s)+\lambda_{1} A(s) D(s)+\left(\frac{\lambda_{1} \lambda_{2} A(s) E(s) S_{1}(s)}{\left(s+\lambda_{2}\right)}\right)\right)}{T(s)} \tag{44}
\end{align*}
$$

### 6.3. Steady-state behaviour of the system

Using Abel's Lemma in Laplace transforms, viz.
$\lim _{s \rightarrow 0} s\left(A_{v}(s)\right)=\lim _{t \rightarrow \infty} A_{v}(t)=A_{v}($ say $)$, Provided the limit on the right hand side exists, the following time independent probabilities have been obtained.
$A_{v}=\frac{\left(\lambda_{1}+\lambda_{2}\right)}{\left(\lambda_{1}+\lambda_{2}-\lambda_{1} \lambda_{2} S_{1}^{\prime}(0)-\lambda_{1} \lambda_{2} S_{3}^{\prime}(0)\right)}$
$P_{\text {down }}=\frac{-\lambda_{1} \lambda_{2} S_{1}^{\prime}(0)-\lambda_{1} \lambda_{2} S_{3}{ }^{\prime}(0)}{\left(\lambda_{1}+\lambda_{2}-\lambda_{1} \lambda_{2} S_{1}^{\prime}(0)-\lambda_{1} \lambda_{2} S_{3}^{\prime}(0)\right)}$

### 6.4. Reliability of the system ( $\mathbf{R}(\mathbf{t})$ )

In order to obtain system reliability, the differential-difference equations are:
$\left[\frac{d}{d t}+\lambda+\alpha+\lambda_{m}\right] p_{0}(t)=0$
$\left[\frac{d}{d t}+\lambda_{1}\right] p_{1}(t)=\alpha p_{0}(t)$
Taking Laplace transforms of equations (47) and (48), using (12), we get
$\left[s+\lambda+\alpha+\lambda_{m}\right] p_{0}(s)=1$
$\left[s+\lambda_{1}\right] p_{0}(s)=\alpha p_{0}(s)$
The solution can be written as
$p_{0}(s)=\frac{1}{\left(s+\lambda+\alpha+\lambda_{m}\right)}$
$p_{1}(s)=\frac{\alpha}{\left(s+\alpha+\lambda+\lambda_{m}\right)\left(s+\lambda_{1}\right)}$
$R(s)=p_{0}(s)+p_{1}(s)=\frac{1}{\left(s+\lambda+\alpha+\lambda_{m}\right)}+\frac{\alpha}{\left(s+\lambda+\alpha+\lambda_{m}\right)\left(s+\lambda_{1}\right)}$
Taking inverse Laplace transform, we get
$R(t)=\exp \left(-\left(\lambda+\alpha+\lambda_{m}\right) t\right)\left[\frac{\lambda-\lambda_{1}+\lambda_{m}}{\lambda-\lambda_{1}+\lambda_{m}+\alpha}\right]+\exp \left(-\lambda_{1} t\right)\left[\frac{\alpha}{\lambda-\lambda_{1}+\lambda_{m}+\alpha}\right]$

### 6.5. Mean time to system failure (MTSF)

$$
\begin{aligned}
M T S F & =\int_{0}^{\infty} R(t) d t \\
& =\int_{0}^{\infty}\left(\exp \left(-\left(\lambda+\alpha+\lambda_{m}\right) t\right)\left[\frac{\lambda-\lambda_{1}+\lambda_{m}}{\lambda-\lambda_{1}+\lambda_{m}+\alpha}\right]+\exp \left(-\lambda_{1} t\right)\left[\frac{\alpha}{\lambda-\lambda_{1}+\lambda_{m}+\alpha}\right]\right) d t
\end{aligned}
$$

MTSF $=\left[\frac{\lambda-\lambda_{1}+\lambda_{m}}{\left(\lambda-\lambda_{1}+\lambda_{m}+\alpha\right)\left(\lambda+\lambda_{m}+\alpha\right)}\right]+\left[\frac{\alpha}{\left(\lambda-\lambda_{1}+\lambda_{m}+\alpha\right)\left(\lambda_{1}\right)}\right]$

## 7. Particular cases

### 7.1. Availability of the system

When repair, PM and replacement times follow exponential distribution i.e.
$S(s)=\frac{\mu}{(s+\mu)}, S_{1}(s)=\frac{\mu_{1}}{\left(s+\mu_{1}\right)}, S_{2}(s)=\frac{\mu_{2}}{\left(s+\mu_{2}\right)}$ and $\quad S_{3}(s)=\frac{\mu_{3}}{\left(s+\mu_{3}\right)}$
Where $\mu$ and $\mu_{1}$ are constant repair rates, $\mu_{2}$ is constant PM rate and $\mu_{3}$ is constant replacement rate. Putting these values in equations (28)-(33), we get
$p_{0}(s)=\frac{1}{I(s)}$
Where $\quad I(s)=\frac{\left(\left(s+\lambda+\alpha+\lambda_{m}\right)(s+\mu)\left(s+\mu_{2}\right)-\lambda\left(s+\mu_{2}\right)-\lambda_{m}(s+\mu)\right)}{(s+\mu)\left(s+\mu_{2}\right)}$
$p_{1}(s)=\frac{J(s)}{I(s)}$
Where $J(s)=\left[\frac{\alpha\left(s+\mu_{1}\right)\left(s+\mu_{3}\right)\left(s+\lambda_{2}\right)}{\left(s+\mu_{1}\right)\left(s+\mu_{3}\right)\left(s+\lambda_{1}\right)\left(s+\lambda_{2}\right)-\lambda_{1} \lambda_{2} \mu_{1} \mu_{3}}\right]$
$p_{5}(s)=\frac{J(s) K(s)}{I(s)}$
Where $K(s)=\left[\frac{\lambda_{1} \mu_{1}}{\left(s+\mu_{1}\right)\left(s+\lambda_{2}\right)}\right]$
$=\left[\frac{\left(s^{4}+b_{3} s^{3}+b_{2} s^{2}+b_{1} s+b_{0}\right)\left(s^{2}+s\left(\mu+\mu_{2}\right)+\mu \mu_{2}\right)}{s\left(s^{3}+a_{2} s^{2}+a_{1} s+a_{0}\right)\left(s^{3}+c_{2} s^{2}+c_{1} s+c_{0}\right)}\right]$
Where
$b_{3}=\left(\lambda_{1}+\lambda_{2}+\alpha+\mu_{4}+\mu_{3}\right), b_{2}=\left(\lambda_{1} \mu_{1}+\lambda_{1} \mu_{3}+\mu_{3} \mu_{1}+\lambda_{2} \alpha+\lambda_{2} \mu_{4}+\lambda_{1} \lambda_{2}+\lambda_{2} \mu_{3}+\mu_{1} \alpha+\mu_{3} \alpha\right)$,
$b_{1}=\left(\lambda_{1} \mu_{3} \mu_{1}+\lambda_{1} \lambda_{2} \mu_{1}+\lambda_{1} \lambda_{2} \mu_{3}+\lambda_{2} \mu_{4} \mu_{3}+\lambda_{2} \alpha_{3}+\lambda_{2} \alpha_{4}+\lambda_{1} \alpha_{4}\right), b_{0}=\left(\alpha \mu_{3} \mu_{4} \lambda_{2}+\alpha_{3} \mu_{4} \lambda_{1}\right)$
$a_{2}=\left(\mu_{1}+\lambda_{2}+\lambda_{1}+\mu_{3}\right), a_{1}=\left(\lambda_{1} \mu_{1}+\lambda_{1} \lambda_{2}+\mu_{1} \lambda_{2}+\lambda_{1} \mu_{3}+\mu_{1} \mu_{3}+\mu_{3} \lambda_{2}\right)$ and $a_{0}=\left(\lambda_{1} \mu_{1} \mu_{3}+\mu_{1} \lambda_{1} \lambda_{2}+\lambda_{1} \lambda_{2} \mu_{3}+\lambda_{2} \mu_{4} \mu_{3}\right)$
$c_{2}=\left(\mu+\lambda_{m}+\lambda+\alpha+\mu_{2}\right), c_{1}=\left(\lambda_{2}+\alpha \mu+\mu_{m}+\alpha \mu_{2}+\mu_{2}\right)$ and $c_{0}=\left(\alpha \mu_{2}\right)$
$a_{2}=\left(\mu_{1}+\lambda_{1}+\mu_{3}+\lambda_{2}\right), a_{1}=\left(\lambda_{1} \mu_{1}+\lambda_{1} \mu_{3}+\mu_{1} \mu_{3}+\lambda_{1} \lambda_{2}+\mu_{1} \lambda_{2}+\mu_{3} \lambda_{2}\right)$
$a_{0}=\left(\lambda_{1} \mu_{1} \mu_{3}+\mu_{1} \lambda_{1} \lambda_{2}+\lambda_{2} \lambda_{1} \mu_{3}+\lambda_{2} \mu_{1} \mu_{3}\right)$
$c_{2}=\left(\mu+\mu_{2}+\lambda+\alpha+\lambda_{m}\right), c_{1}=\left(\lambda \mu_{2}+\mu \mu_{2}+\mu \lambda_{m}+\alpha \mu+\alpha \mu_{2}\right)$ and
$c_{0}=\alpha \mu \mu_{2}$
Taking inverse Laplace transforms of equation (62), we get
$A_{v}(t)=\frac{b_{0} \mu \mu_{2}}{z_{1} z_{2} z_{3} z_{4} z_{5} z_{6}}+\left\{\frac{\left(z_{1}^{4}+b_{3} z_{1}^{3}+b_{2} z_{1}^{2}+b_{1} z_{1}+b_{0}\right)\left(z_{1}^{2}+\left(\mu+\mu_{2}\right) z_{1}+\mu \mu_{2}\right)}{z_{1}\left(z_{1}-z_{2}\right)\left(z_{1}-z_{3}\right)\left(z_{1}-z_{4}\right)\left(z_{1}-z_{5}\right)\left(z_{1}-z_{6}\right)}\right\} \exp \left(z_{1} t\right)$
$+\left\{\frac{\left(z_{2}^{4}+b_{3} z_{2}^{3}+b_{2} z_{2}^{2}+b_{1} z_{2}+b_{0}\right)\left(z_{2}{ }^{2}+\left(\mu+\mu_{2}\right) z_{2}+\mu \mu_{2}\right)}{z_{2}\left(z_{2}-z_{1}\right)\left(z_{2}-z_{3}\right)\left(z_{2}-z_{4}\right)\left(z_{2}-z_{5}\right)\left(z_{2}-z_{6}\right)}\right\} \exp \left(z_{2} t\right)$
$+\left\{\frac{\left(z_{3}^{4}+b_{3} z_{3}^{3}+b_{2} z_{3}^{2}+b_{1} z_{3}+b_{0}\right)\left(z_{3}^{2}+\left(\mu+\mu_{2}\right) z_{3}+\mu \mu_{2}\right)}{z_{3}\left(z_{3}-z_{1}\right)\left(z_{3}-z_{2}\right)\left(z_{3}-z_{4}\right)\left(z_{3}-z_{5}\right)\left(z_{3}-z_{6}\right)}\right\} \exp \left(z_{3} t\right)$
$+\left\{\frac{\left(z_{4}{ }^{4}+b_{3} z_{4}{ }^{3}+b_{2} z_{4}{ }^{2}+b_{1} z_{4}+b_{0}\right)\left(z_{4}{ }^{2}+\left(\mu+\mu_{2}\right) z_{4}+\mu \mu_{2}\right)}{z_{4}\left(z_{4}-z_{1}\right)\left(z_{4}-z_{2}\right)\left(z_{4}-z_{3}\right)\left(z_{4}-z_{5}\right)\left(z_{4}-z_{6}\right)}\right\} \exp \left(z_{4} t\right)$
$+\left\{\frac{\left(z_{5}^{4}+b_{3} z_{5}^{3}+b_{2} z_{5}^{2}+b_{1} z_{5}+b_{0}\right)\left(z_{5}^{2}+\left(\mu+\mu_{2}\right) z_{5}+\mu \mu_{2}\right)}{z_{5}\left(z_{5}-z_{1}\right)\left(z_{5}-z_{2}\right)\left(z_{5}-z_{3}\right)\left(z_{5}-z_{4}\right)\left(z_{5}-z_{6}\right)}\right\} \exp \left(z_{5} t\right)$
$+\left\{\frac{\left(z_{6}{ }^{4}+b_{3} z_{6}{ }^{3}+b_{2} z_{6}{ }^{2}+b_{1} z_{6}+b_{0}\right)\left(z_{6}{ }^{2}+\left(\mu+\mu_{2}\right) z_{6}+\mu \mu_{2}\right)}{z_{6}\left(z_{6}-z_{1}\right)\left(z_{6}-z_{2}\right)\left(z_{6}-z_{3}\right)\left(z_{6}-z_{4}\right)\left(z_{6}-z_{5}\right)}\right\} \exp \left(z_{6} t\right)$
$z_{1}, z_{2}$ and $z_{3}$ are roots of the equation $\left(s^{3}+a_{2} s^{2}+s a_{1}+a_{0}\right)=0$ and $z_{4}, z_{5}$ and $z_{6}$ are roots of the equation $\left(s^{3}+c_{2} s^{2}+s c_{1}+c_{0}\right)=0$

### 7.2. Profit analysis of the user

Suppose that the warranty period of the system is ( $0, \mathrm{w}]$. Since the repairman is always available with the system, therefore beyond warranty period, it remains busy during the interval $(\mathrm{w}, \mathrm{t}]$. Let $\mathrm{K}_{1}$ be the revenue per unit time and $\mathrm{K}_{2}$ be the repair cost per unit time, then the expected profit $\mathrm{H}(\mathrm{t})$ during the interval $(0, \mathrm{t}]$ is given by

$$
H(t)=K_{1} \int_{0}^{t} A_{v}(t) d t-K_{2}(t-w)
$$

$$
\begin{aligned}
& \left\{\frac{b_{0} \mu \mu_{2} t}{z_{1} z_{2} z_{3} z_{4} z_{5} z_{6}}+\left\{\frac{\left(z_{1}^{4}+b_{3} z_{1}^{3}+b_{2} z_{1}^{2}+b_{1} z_{1}+b_{0}\right)\left(z_{1}^{2}+\left(\mu+\mu_{2}\right) z_{1}+\mu \mu_{2}\right)}{z_{1}^{2}\left(z_{1}-z_{2}\right)\left(z_{1}-z_{3}\right)\left(z_{1}-z_{4}\right)\left(z_{1}-z_{5}\right)\left(z_{1}-z_{6}\right)}\right\} \exp \left(z_{1} t-1\right)\right]
\end{aligned}
$$

$$
\begin{align*}
& H(t)=\left\{\begin{array}{l}
\left\{\begin{array}{l}
\left(\frac{\left(z_{3}^{4}+b_{3} z_{3}^{3}+b_{2} z_{3}^{2}+b_{1} z_{3}+b_{0}\right)\left(z_{3}^{2}+\left(\mu+\mu_{2}\right) z_{3}+\mu \mu_{2}\right)}{z_{3}^{2}\left(z_{3}-z_{1}\right)\left(z_{3}-z_{2}\right)\left(z_{3}-z_{4}\right)\left(z_{3}-z_{5}\right)\left(z_{3}-z_{6}\right)}\right\} \exp \left(z_{5} t-1\right) \\
+\left\{\frac{\left(z_{4}^{4}+b_{3} z_{4}^{3}+b_{2} z_{4}^{2}+b_{1} z_{4}+b_{0}\right)\left(z_{4}^{2}+\left(\mu+\mu_{2}\right) z_{4}+\mu \mu_{2}\right)}{z_{4}^{2}\left(z_{4}-z_{1}\right)\left(z_{4}-z_{2}\right)\left(z_{4}-z_{3}\right)\left(z_{4}-z_{5}\right)\left(z_{4}-z_{6}\right)}\right\} \exp \left(z_{4} t-1\right) \\
+\left\{\frac{\left(z_{5}^{4}+b_{3} z_{5}^{3}+b_{2} z_{5}^{2}+b_{1} z_{5}+b_{0}\right)\left(z_{5}^{2}+\left(\mu+\mu_{2}\right) z_{5}+\mu \mu_{2}\right)}{z_{5}^{2}\left(z_{5}-z_{1}\right)\left(z_{5}-z_{2}\right)\left(z_{5}-z_{3}\right)\left(z_{5}-z_{4}\right)\left(z_{5}-z_{6}\right)}\right\} \exp \left(z_{5} t-1\right) \\
+\left\{\frac{\left(z_{6}^{4}+b_{5} z_{6}^{3}+b_{2} z_{6}^{2}+b_{1} z_{6}+b_{0}\right)\left(z_{6}^{2}+\left(\mu+\mu_{2}\right) z_{6}+\mu \mu_{2}\right)}{z_{6}^{2}\left(z_{6}-z_{1}\right)\left(z_{6}-z_{2}\right)\left(z_{6}-z_{3}\right)\left(z_{6}-z_{4}\right)\left(z_{6}-z_{5}\right)}\right\} \exp \left(z_{6} t-1\right)
\end{array}\right\}-K_{2}(t-w)
\end{array}\right. \tag{64}
\end{align*}
$$

## 8. Numerical analysis

| Time <br> (t) | $\lambda_{1}=0.02$, <br> $\alpha=0.003$, <br> $\lambda_{m}=0.04$ | $\lambda_{1}=0.02$, <br> $\alpha=0.003$, <br> $\lambda_{m}=0.04$ | $\lambda=0.01$, <br> $\alpha=0.003$, <br> $\lambda_{m}=0.04$ | $\lambda=0.01$, <br> $\lambda_{1}=0.02$, <br> $\lambda_{m}=0.04$ | $\lambda=0.01$, <br> $\lambda_{1}=0.02$, <br> $\alpha=0.003$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\mathrm{R}(\mathrm{t})$ <br> $($ for $\lambda=0.01)$ | $\mathrm{R}(\mathrm{t})$ <br> (for $\lambda=0.02)$ | $\mathrm{R}(\mathrm{t})$ <br> $\left(\right.$ for $\left.\lambda_{1}=0.03\right)$ | $\mathrm{R}(\mathrm{t})$ <br> (for <br> $\alpha=0.005)$ | $\mathrm{R}(\mathrm{t})$ <br> (for $\left.\lambda_{m}=0.05\right)$ |
|  | 0.609525 | 0.552555 | 0.608459 | 0.61149 | 0.552555 |
|  | 0.58043 | 0.521174 | 0.579182 | 0.582709 | 0.521174 |
| 12 | 0.55279 | 0.491663 | 0.551354 | 0.555391 | 0.491663 |
| 13 | 0.52653 | 0.463908 | 0.524901 | 0.529458 | 0.463908 |
| 14 | 0.501581 | 0.437803 | 0.499754 | 0.504837 | 0.437803 |
| 15 | 0.477876 | 0.413247 | 0.475848 | 0.481461 | 0.413247 |
| 16 | 0.45535 | 0.390148 | 0.45312 | 0.459264 | 0.390148 |
| 17 | 0.433946 | 0.368417 | 0.431511 | 0.438184 | 0.368417 |

Table 1: Effect of failure rates ( $\lambda$ and $\lambda_{1}$ ), transition rate by which unit goes for PM $\left(\lambda_{m}\right)$ and transition rate of completion of warranty $(\alpha)$ on Reliability $(\mathrm{R}(\mathrm{t})$ )

| Time <br> (t) | $\begin{aligned} & \lambda=0.01, \\ & \lambda_{1}=0.02, \\ & \lambda_{2}=0.03, \\ & \lambda_{\mathrm{m}}=0.04 \\ & \alpha=0.003, \\ & \mu=0.2 \\ & \mu_{1}=0.1, \\ & \mu_{2}=0.3, \\ & \mu_{3}=0.4 \\ & \mathrm{~W}=3, \\ & \mathrm{~K}_{1}=500 \end{aligned}$ | $\begin{aligned} & \lambda=0.01, \\ & \lambda_{1}=0.02, \\ & \lambda_{2}=0.03, \\ & \lambda_{\mathrm{m}}=0.04 \\ & \alpha=0.003, \\ & \mu=0.2 \\ & \mu_{1}=0.1, \\ & \mu_{2}=0.3, \\ & \mu_{3}=0.4, \\ & \mathrm{~W}=3, \\ & \mathrm{~K}_{1}=500 \end{aligned}$ | $\begin{gathered} \lambda=0.01 \\ \lambda_{1}=0.02 \\ \lambda_{2}=0.03 \\ \lambda_{\mathrm{m}}=0.04 \\ \alpha=0.003 \\ , \\ \mu=0.2 \\ \mu_{1}=0.1 \\ \mu_{3}=0.4 \\ \mathrm{~W}=3 \\ \mathrm{~K}_{1}=500 \\ \mathrm{~K}_{2}=150 \end{gathered}$ | $\begin{aligned} \lambda & =0.01, \\ \lambda_{1} & =0.02, \\ \lambda_{\mathrm{m}} & =0.04, \\ \alpha & =0.003, \\ \mu & =0.2, \\ \mu_{1} & =0.1, \\ \mu_{2} & =0.3, \\ \mu_{3} & =0.4, \\ \mathrm{~W} & =3, \\ \mathrm{~K}_{1} & =500, \\ \mathrm{~K}_{2} & =150 \end{aligned}$ | $\begin{gathered} \lambda=0.01, \\ \lambda_{1}=0.02, \\ \lambda_{2}=0.03, \\ \alpha=0.003, \\ \mu=0.2, \\ \mu_{1}=0.1, \\ \mu_{2}=0.3, \\ \mu_{3}=0.4, \\ \mathrm{~W}=3, \\ \mathrm{~K}_{1}=500, \\ \mathrm{~K}_{2}=150 \end{gathered}$ | $\begin{gathered} \lambda=0.01, \\ \lambda_{1}=0.02, \\ \lambda_{2}=0.03, \\ \lambda_{\mathrm{m}}=0.04, \\ \alpha=0.003, \\ \mu=0.2, \\ \mu_{1}=0.1, \\ \mu_{2}=0.3, \\ \mathrm{~W}=3, \\ \mathrm{~K}_{1}=500, \\ \mathrm{~K}_{2}=150 \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \mathrm{H}(\mathrm{t}) \\ \text { (For } \\ \mathrm{K}_{2}=150 \text { ) } \end{gathered}$ | $\begin{gathered} \mathrm{H}(\mathrm{t}) \\ \text { (For } \\ \mathrm{K}_{2}=100 \text { ) } \end{gathered}$ | $\begin{gathered} \mathrm{H}(\mathrm{t}) \\ \text { (For } \\ \left.\mu_{2}=0.4\right) \end{gathered}$ | $\mathrm{H}(\mathrm{t})$ (For $\left.\lambda_{2}=0.02\right)$ | $\begin{gathered} \mathrm{H}(\mathrm{t}) \\ (\mathrm{For} \\ \left.\lambda_{\mathrm{m}}=0.03\right) \end{gathered}$ | $\begin{gathered} \mathrm{H}(\mathrm{t}) \\ \text { (For } \\ \mu_{3}=0.5 \text { ) } \end{gathered}$ |
| 10 | 3413.133 | 3763.133 | 3476.806 | 3413.142 | 3506.667 | 3413.715 |
| 11 | 3689.55 | 4089.55 | 3764.296 | 3689.565 | 3795.059 | 3690.202 |
| 12 | 3965.278 | 4415.278 | 4051.325 | 3965.303 | 4082.771 | 3966.003 |
| 13 | 4240.517 | 4740.517 | 4338.018 | 4240.554 | 4369.983 | 4241.315 |
| 14 | 4515.411 | 5065.411 | 4624.467 | 4515.464 | 4656.829 | 4516.283 |
| 15 | 4790.067 | 5390.067 | 4910.739 | 4790.139 | 4943.408 | 4791.015 |
| 16 | 5064.564 | 5714.564 | 5196.884 | 5064.659 | 5229.797 | 5065.589 |
| 17 | 5338.959 | 6038.959 | 5482.941 | 5339.081 | 5516.051 | 5340.065 |

Table 2: Effect of repair cost $\left(\mathrm{K}_{2}\right)$, PM rate $\left(\mu_{2}\right)$, failure rate of degraded unit $\left(\lambda_{2}\right)$, transition rate by which unit goes for $\mathrm{PM}\left(\lambda_{m}\right)$ and replacement rate of failed degraded unit $\left(\mu_{3}\right)$ on expected profit $(\mathrm{H}(\mathrm{t}))$

## 9. Interpretation and conclusion

The reliability of the system model is shown in table 1. It can be observed that reliability of the system decreases with the increase of failure rates ( $\lambda$ and $\lambda_{1}$ ) and transition rate by which the unit goes under PM ( $\lambda_{m}$ ) while it increases with the increase of transition rate of completion of warranty $(\alpha)$ with respect to time and for fixed values of other parameters. It means that the system will become more reliable as management/users pay more attention towards decreasing the failure rates within/beyond warranty. Table 2 depicts the behaviour of expected profit function $(H(t))$ and it is analyzed that the value of $H(t)$ increases with the increase of PM rate
$\left(\mu_{2}\right)$ and replacement rate of failed degraded unit $\left(\mu_{3}\right)$. Also, $\mathrm{H}(\mathrm{t})$ increases with the decrease of failure rate $\left(\lambda_{2}\right)$, transition rate by which unit goes for $\mathrm{PM}\left(\lambda_{m}\right)$ and repair cost $\left(\mathrm{K}_{2}\right)$ with respect to time. It means that providing PM during warranty will be economically beneficial because it extends the life of the component and maximize the expected profit. We also observed that the system will become more profitable to use after replacing the failed degrade unit by new one. Consequently, the concept of performing PM during warranty is profitable to both user and manufacturer because during warranty all type repair charges are carried by the manufacturer and well performing PM will reduce the cost of repairing deteriorated product, extend life of the component and may provide consumer a better product service beyond warranty.

Hence, on the basis of the above results, here we conclude that after getting PM under warranty, a system in which replacement of failed degraded unit by new one beyond warranty will be economically beneficial to use by increasing the PM rate, replacement rate of the failed degraded unit and decreasing the repair cost.

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