

# Return on Industrial Steam Efficiency Investment

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## ABSTRACT

Steam efficiency is a major opportunity for manufacturers to boost financial performance in an increasingly competitive environment. An immediate policy challenge is to raise manufacturers' awareness of these opportunities. A major barrier to accomplishing this is the communications disconnect between plant superintendents and the financial decision-makers who set capital budgeting priorities. Energy engineering literature is rich with technical how-to discussions; the more daunting task is to overcome the perceptual barriers that preclude the approval of these initiatives. This article assumes that strong financial justification is key to the full realization of steam efficiency opportunities. That premise is followed by a step-wise review of the ways that steam efficiency can boost a manufacturer's return on investment.

## BACKGROUND

Steam systems represent significant value in manufacturing facilities. The sheer volume of energy consumed by U.S. manufacturing makes this evident: 16.5 quads\* of energy are consumed by industry as fuel; 35 percent of that is used to raise steam. Add to that the fuel used by steam systems in institutional, commercial, and military settings, and the total energy required by all steam systems (about 9 quads) represents approximately one tenth of total U.S. energy demand (98 quads). With energy prices in the neighborhood of \$5.00 per MMBtu,<sup>†</sup> this adds up to \$45 billion for *just the fuel cost* of raising steam (EIA, 2003; A.D. Little, 2000).

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\*One "quad" is one quadrillion British Thermal Units (Btu). Stated differently, one quad is 10<sup>15</sup> Btu.

<sup>†</sup>Million Btu.

At the facility level, steam remains a ubiquitous yet under-appreciated utility. While steam performs a countless variety of thermal transfer tasks within the majority of manufacturing industries, it is widely perceived as a “support” utility. In other words, steam is considered a power source subordinate to process lines that are the real focus of manufacturing activity.

Steam system savings potential is within practical reach. One comprehensive study of 66 major steam plants found that 12.3 percent of fuel consumption, totaled over all plants, was avoidable (Griffin, 2003). The payback for these opportunities, overall, equaled 1.7 years. But while this volume of savings was *identified*, the actual implementation rate of enabling projects represented only 3.9 percent of fuel consumption (i.e., only one third of the opportunities were implemented). An additional point worth noting is that only about half of the opportunities identified required capital investment; the balance required only operational or behavioral changes.

Why do companies forfeit additional earnings? Many companies simply fail to capture the full range of opportunities that occur where financial and engineering priorities intersect. Steam and other energy efficiency proposals may be stalled by a variety of corporate barriers—indifference, technical incompetence, capital budgeting procedures, and investment biases are but a few examples. Financial criteria are paramount—as must be the case for any profit-motivated enterprise. The challenge is for plant superintendents to advance steam plant optimization not simply as engineering projects, but as effective contributions to financial performance.

#### IMPACTING BUSINESS THROUGH STEAM EFFICIENCY

The actions which provide steam efficiency are training, proper technology selection, adequate maintenance, and disciplined monitoring of fuel and other system inputs. Data describing plant operations provide a window on system performance. Because of system optimization, anomalies are more often detected before they become failures that shut down the plant or injure employees. As downtime is reduced, so too is the need to run overtime shifts to “catch up” to production targets. Combustion emissions decline proportionately with fuel consumption. In addition, optimized plant equipment increases productivity. When

thermal losses are contained, a greater portion of boiler capacity can be directed to productive functions, enabling the plant to extend production runs or perhaps even begin new product lines.

## RETURN ON INVESTMENT

Global competition and decentralized corporate structures provide formidable challenges for manufacturing industries. Cost control is especially important for producers of bulk chemicals, grains, oils, paper, and other commodity products which cannot be easily differentiated from competitors' output. Decentralized corporate structures give rise to virtually independent profit centers within a corporation. This fosters internal competition among profit centers in the allocation of investment capital. The overarching measure of success within the manufacturing corporation is return on investment (ROI), which becomes a benchmark for deciding (1) how well managers are employing currently invested capital, and (2) which profit centers should get new investment capital. If steam plant superintendents are to be successful in securing capital budget funds, their proposals must clearly demonstrate an effective contribution to the corporation's return on investment.

The ROI measurement is derived from these financial elements:

$$\boxed{\frac{\text{Net Operating Income}}{\text{Sales}} \times \frac{\text{Sales}}{\text{Average Operating Assets}} = \text{ROI}} \quad (\text{Eq. 1})$$

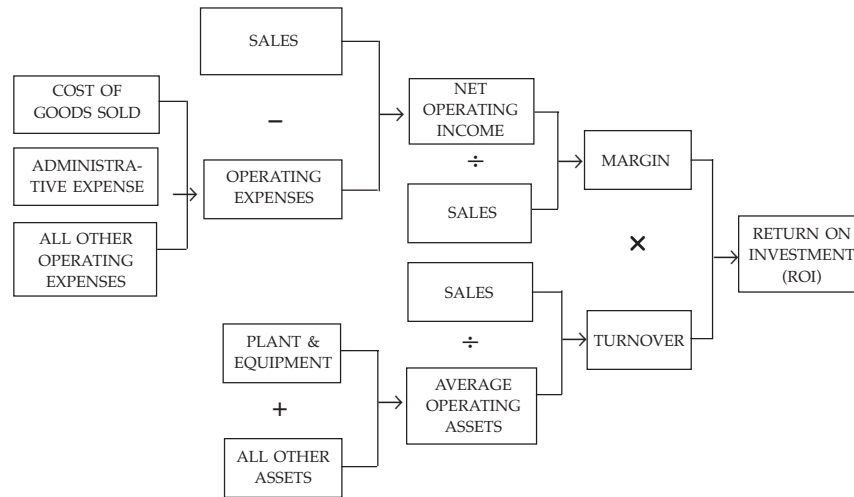
where:  $\frac{\text{Net Operating Income}}{\text{Sales}} = \text{Margin}$

and:  $\frac{\text{Sales}}{\text{Average Operating Assets}} = \text{Asset Turnover}$

so that:  $\boxed{\text{Margin} \times \text{Asset Turnover} = \text{ROI}} \quad (\text{Eq. 2})$

Figure 1 provides a schematic representation of the elements that comprise manufacturing ROI.

A few concepts in this figure are worthy of additional discussion. *Net operating income* represents earnings before interest and taxes. It is what remains of sales revenue after deducting operating expenses,



\*Adapted from: Garrison, 1991, p. 461.

**Figure 1. Elements of Manufacturing Return on Investment**

which include the cost of goods sold, operations and maintenance, administrative costs, selling expenses, and depreciation.

*Average operating assets* are the mean dollar value of all assets held over the course of an accounting period (usually a year).

*Margin* is the ratio of net operating income to sales revenue. As such, it is expressed as a percentage and can be interpreted as the “cost-price efficiency” of a profit center. Margin may be most useful for measuring sales and marketing performance. However, margin does not incorporate asset utilization, so it is only a partial measure of overall manufacturing performance. Keep in mind that manufacturing involves amortized plant assets, which incur interest and carrying costs that accrue daily, regardless of production volume. It therefore makes financial sense to maintain asset utilization rates as close to 100 percent as possible.

*Asset turnover* is margin’s complement. Asset turnover expresses sales revenue as a multiple of the value of assets that produced that revenue. In effect, asset turnover is a measure that compares the relative revenue-making effectiveness of two or more plants, or to track one plant’s performance over time. When a profit center’s *margin* and *asset turnover* are multiplied together, the product is *return on investment*. Therefore, ROI is a simultaneous measure of the profit center’s control

of expenses as well as its utilization of production assets.

Why must margin and asset turnover be used together? Think of these analogs: margin is to *speed* as asset turnover is to *time*. Taken singularly, speed and time are of limited interpretation. But multiplied together, speed and time describe *distance*, or the product of travel. Similarly, margin times asset turnover describes the financial product of a manufacturing facility.

A review of the elements in Figure 1 reveals that there are five ways, broadly speaking, to increase ROI:

**1. Increase product price.**

This sometimes applies to consumer goods, especially when they can be marketed as “green” or environmentally friendly. In this case, the manufacturer’s effort to optimize energy use also reduces emissions output, thus fulfilling its environmental responsibility. This is not realistic for bulk commodities which have prices set by the market (instead of the manufacturer), and are sold in business-to-business markets which, aside from any compelling regulation, have little regard for altruistic intentions.

**2. Increase production volume or number of product lines.**

If the market will accept the plant’s additional output, fine. But does the plant have the capacity to produce more output? Steam system efficiency can recapture thermal resources that were lost to leaks, radiant losses, and poor condensate recovery, and apply that load to new production initiatives.

**3. Reduce operating expenses.**

Here, the impact of steam optimization should be obvious—become energy efficient to spend less on fuel. There are additional impacts:

- a. Plant optimization helps preclude downtime. In turn, production schedules become more predictable. This gives the manager tremendous leverage when negotiating with fuel marketers. Fuel is cheaper when purchased in fixed-priced contracts, so predictable consumption allows a greater proportion of fuel to be acquired in this manner. This avoids the bother and expense of purchasing fuel in spot markets, which may happen when plants put on extra, unscheduled shifts to compensate for downtime.
- b. Similarly, overtime salaries are avoided.
- c. The optimized plant is safer, thanks to more diligent monitoring

and maintenance. This is reflected in a clean boiler log book, which is leverage for reducing hazard insurance premiums.

- d. The same actions reduce the exposure to penalties imposed by safety and emissions regulations.
- e. For some processes, scrap reduction is achieved through the same actions that enable energy efficiency. Insufficient heat transfer can spoil works in progress, rendering a greater waste of raw materials. For example, improved insulation of steam distribution lines and the reduction of scale build-up in pipes both ensure that heat transfer is achieved at or near system design specifications. Stability of operating parameters reduces waste, as reflected in lower direct material costs.

#### **4. Reduce asset holdings.**

This is an option frequently favored by corporate leaders whose expertise is more financial than engineering-based. ROI embodies the “do more with less” concept when attempts are made to reduce the volume of assets employed per unit of sales. Concurrent to this approach is the aversion to investing in new assets unless it is absolutely necessary. This is one reason why industry still employs many boiler assets that are decades old. True, as assets are reduced, ROI is increased primarily in the short run.

#### **5. Reduce the down-time of asset holdings.**

The price for avoiding new assets is to endure the failure of old ones. Corporate leaders can maintain ROI by avoiding asset additions, but eventually the downtime imposed by failing assets begins to defeat this strategy. Plant optimization achieved through applied energy efficiency can only support the manager’s adherence to production schedules. It is worth repeating that assets impose the same carrying costs whether they are operable or not, so financial performance is improved by moving asset utilization factors as close to 100 percent as possible. From a financial perspective, plant optimization permits greater yield from assets in place.

### PUTTING IT ALL TOGETHER: IMPACTS ON ROI

This section illustrates a hypothetical manufacturer’s step-wise improvement of return on investment. Each of the consolidated financial

statements in this sequence (Appendices 1-3) shows the financial elements that make up return on investment.

**Step 1:** Appendix 1 is a financial snapshot of manufacturing operations before implementation of a steam efficiency initiative. There is nothing remarkable about this model statement. The highlights include a profit margin of 10 percent (line 22), which means the company earns 10 cents from every dollar of revenue. The revenue generated by these assets is twice the value of the assets themselves (line 18). Together, margin and asset turnover (line 23) yield a return on investment of 20 percent (line 24).

**Step 2:** Appendix 2 shows this company's consolidated financial statement for the accounting period after implementing steam efficiency. The steam plant superintendent spends more on operations & maintenance, labor, and training. In return, the savings in fuel expenditures, waste reduction, and reduced overtime more than compensate for the increases. Manufacturing now produces more gross margin (line 9). Savings for reduced emissions penalties and hazard insurance (lines 10 & 11) add to income performance (line 15). The profitability of the plant is reflected in the increased margin (line 22), but this is facilitated in part by investment in new plant assets (line 16). Accordingly, asset turnover (line 23) declines relative to Step 1. Still, the magnitude of margin improvement more than compensates, so ROI is improved to 26.5 percent (line 24).

**Step 3:** The plant decides to capture the full economic value of its improvements. See that Step 2 generated an additional \$456,000 in net income (line 15, Appendix 2). Since the plant makes money (it costs \$0.854 to make \$1 of revenue; line 21 of Appendix 2), it makes sense to reinvest these savings into production. Accordingly, production is increased by 533 units (\$456,000 additional earnings divided by \$854 production cost per unit). All manufacturing expenses (line 8) increase relative to Step 2, but this is mostly because of the increase in production. Higher salaries for better-trained plant staff (line 3) push overall expenditures even higher. But with margin *per unit* still at 15 percent (line 22), the increased production boosts the overall magnitude of net operating income even more (line 15). Finally, the increased production in Step 3 is generated without increasing the asset base, so asset turnover (line 23) improves relative to Step 2. Despite the constant margin, the improve-

ment in asset turnover is enough in Step 3 to increase ROI by another 2.3 percentage points, to 28.8 percent (line 24).

Note that this analysis omits some additional opportunities. For example, the steam efficiency initiative as described here simply increased capacity for making more of the same product. An alternative would be to let that capacity serve a new product line—perhaps one that is marketed as a “green” or environmentally friendly alternative. As such, the new product may command a premium price, which ultimately would have driven return on investment even higher.

To whom do the benefits of steam efficiency accrue? Figure 2 shows again the ROI schematic, but with detail showing impacts on specific financial elements.

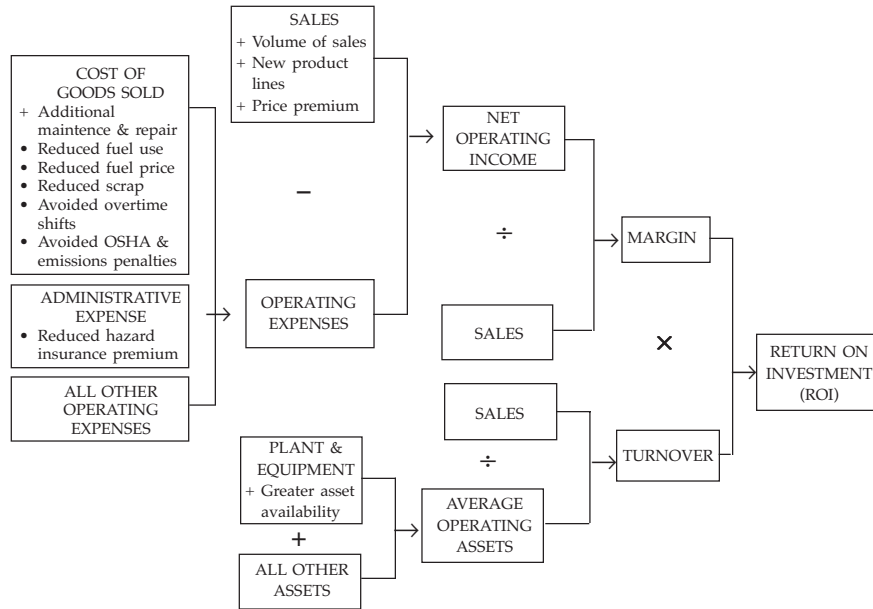
Table 1 summarizes the financial contribution of steam efficiency to a manufacturer’s ROI.

In the final analysis, the investment in steam system optimization provides benefits beyond the boiler room. True, plant staff get some training and a corresponding boost in pay. The steam plant superintendent gets the resources to upgrade steam assets and maintenance. But in addition, product managers enjoy lower costs per unit due to reduced waste of direct materials, as well as avoided downtime. Sales and marketing staff enjoy a bit more negotiating room since the spread between product cost and price has widened. The corporate officers demonstrate to shareholders a higher return on investment, thus positioning the company well for attracting more investment capital. Finally, the manufacturing operation survives another round in the continuing battle with global competition.

### References

- Ray H. Garrison, *Managerial Accounting*, Sixth Edition, Irwin Publications, 1991.
- Robert Griffin, *The Enbridge “Steam Saver” Program, Steam Boiler Plant Efficiency Update to Year-End, 2002*, March 2003. <http://www.steamingahead.org/Enbridge03.pdf>
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Adapted from: Garrison, 1991, p. 461.

**Figure 2. Expanded Elements of Manufacturing Return on Investment**

**Table 1. Summary of Steam Efficiency’s Contribution to Manufacturing Return on Investment**

<i>Financial Metric</i>	<i>After Implementing Energy Efficiency</i>	<i>After Reinvesting Expense Savings in to New Production</i>
Revenues:	No change	Increase with production volume
Operating expenses:	Net decrease per unit	Increase with production volume
Net Operating Income:	Increases per unit & overall	Proportional increase greater than for expenses
Margin (%)	Increases as % of revenue	No additional increase as a percentage
Assets:	May increase*	No additional increase in magnitude
Asset Turnover:	May decrease*	Increases with production volume
<b>Return on Investment:</b>	<b>Increases with margin</b>	<b>Increases again with asset turnover</b>

\*Assets increase only if capital investments are required. Some initiatives require only operational changes. When capital investment is avoided, assets do not increase and asset turnover does not decrease. One study shows that about half of steam efficiency opportunities require only operational or behavioral changes (Griffin, 2003).

### Appendix 1. Manufacturing Company Consolidated Financial Statement

STEP 1: Financial position prior to any energy efficiency implementation		Financial	
	Units	Price Per Unit	Result
Line 1	10,000	\$1,000	\$10,000,000
<b>REVENUE</b>			
<b>COST OF GOODS</b>			
Line 2	for 10,000 units	Cost Per Unit	\$3,000,000
Line 3	Direct materials:	\$300/unit	800,000
Line 4	Direct labor (fully loaded):	\$66.67/hour	100,000
Line 5	Overtime (fully loaded):	\$100/hour	700,000
Line 6	Operations & maintenance:		2,000,000
Line 7	Boiler fuel purchases:	\$5.00/MMBtu	400,000
Line 8	Other manufacturing expense:		\$7,000,000
Line 9	Total Cost of Goods Manufactured:		\$3,000,000
<b>GROSS MARGIN</b>			
<b>ADMINISTRATIVE EXPENSES</b>			
Line 10	OSHA & emissions penalties:		200,000
Line 11	Hazard insurance:		1,000,000
Line 12	All other expenses:		800,000
Line 13	Total Administrative Expenses:		\$2,000,000
Line 14	<b>TOTAL OPERATING EXPENSES</b>		<b>\$9,000,000</b>
Line 15	<b>NET OPERATING INCOME</b>		<b>\$1,000,000</b>
<b>ASSETS</b>			
Line 16	Plant & equipment:		\$4,000,000
Line 17	All other assets:		1,000,000
Line 18	Average operating assets		\$5,000,000
<b>FINANCIAL METRICS</b>			
Line 19	Fuel cost per unit of production	(Total fuel cost + Units produced)	\$200
Line 20	All other costs per unit	(All other costs + Units produced)	\$700
Line 21	Total expense per unit:	(Total expenses + Units produced)	\$900
Line 22	Margin:	(Net operating income + Revenue)	10%
Line 23	Asset turnover:	(Revenue + Avg. operating assets)	2.0
Line 24	<b>RETURN ON INVESTMENT</b>	(Margin x Asset turnover)	<b>20.0%</b>

Comments

Any waste is reflected in the cost per unit.  
 Average fully-loaded salary for staff of six, each working 2,000 hrs./year.  
 Driven by extra shifts needed to compensate for downtime.  
 Includes consumables, service contracts, etc.  
 Price is average across fixed-contract and spot-market purchases.  
 Overhead and any other manufacturing expenses.

Gross margin is value generated by manufacturing, prior to administrative costs.

Some companies actually budget for these!

Includes front office salaries, legal, audit expenses, etc.

The plant is like a "money machine": put 90 cents in one end to get \$1 out of the other.  
 This plant makes 10 cents on the dollar.  
 Assets pay for themselves twice a year in the form of revenue produced.  
 A modest return— more than treasury bills, but it can be better.

## Appendix 2. Manufacturing Company Consolidated Financial Statement

STEP 2: Financial position after implementing steam efficiency initiative		Price Per Unit	Units	Cost Per Unit	Financial Result	Explanation of Variance from Step 1
Line 1	<b>REVENUE</b>	\$1,000	10,000		<b>\$10,000,000</b>	\$0 No change.
Line 2	<b>COST OF GOODS</b>					
Line 3	Direct materials:	\$285/unit	for 10,000 units		\$2,850,000	\$150,000 Optimization of thermal resources reduces waste.
Line 4	Direct labor (fully loaded):	\$66.67/hour	13,500 hours		900,000	-\$100,000 Optimization requires greater labor input.
Line 5	Overtime (fully loaded):	\$100/hour	500 hours		50,000	\$50,000 Optimized performance ? reduced downtime ? less overtime needed.
Line 6	Operations & maintenance:				900,000	-\$200,000 Improved monitoring & maintenance increases O&M costs.
Line 7	Boiler fuel purchases:	\$4.90/MMBtu	360,000 MMBtu		1,764,000	\$236,000 Optimization reduces fuel consumption; allows greater use of low-price fixed contracts.
Line 8	Other manufacturing expense:				405,000	-\$5,000 Training expenses increase as staff skills are developed.
Line 9	Total Cost of Goods Manufactured:				<b>\$6,869,000</b>	\$131,000 Fuel savings and waste minimization outweigh other cost increases.
Line 10	<b>GROSS MARGIN</b>				<b>\$3,131,000</b>	\$131,000 Gross margin isolates cost/price effectiveness of manufacturing from front office costs.
Line 11	<b>ADMINISTRATIVE EXPENSES</b>					
Line 12	OSHA & emissions penalties:				25,000	\$175,000 Optimization enhances safety; emissions drop proportionately with fuel consumption.
Line 13	Hazard insurance:				850,000	\$150,000 Clean log book is leverage for lower insurance premiums.
Line 14	All other expenses:				800,000	\$0 No change.
Line 15	Total Administrative Expenses:				<b>\$1,675,000</b>	\$325,000 Summary of plant optimization cost benefits that accrue to the front office.
Line 16	<b>TOTAL OPERATING EXPENSES</b>				<b>\$8,544,000</b>	\$456,000 A net improvement in total expenses.
Line 17	<b>NET OPERATING INCOME</b>				<b>\$1,456,000</b>	\$456,000 A dollar saved is a dollar earned-- it adds to income.
Line 18	<b>ASSETS</b>					
Line 19	Plant & equipment:				\$4,500,000	-\$500,000 Optimization requires some investment in new (or replacement) equipment.
Line 20	All other assets				1,000,000	\$0
Line 21	Average operating assets				<b>\$5,500,000</b>	-\$500,000
Line 22	<b>FINANCIAL METRICS</b>					
Line 23	Fuel cost per unit of production		(Total fuel cost + Units produced)		\$176	\$24
Line 24	All other costs per unit		(All other costs + Units produced)		\$678	\$22
Line 25	Total expense per unit:		(Total expenses + Units produced)		\$854	\$46 Now, the "money machine" only requires 85.4 cents in one end to get \$1 out the other.
Line 26	Margin:		(Net operating income + Revenue)		15%	5% Margin reflects cost/price business efficiency.
Line 27	Asset turnover:		(Revenue + Avg. operating assets)		1.8	-0.2 The addition of new assets adversely impacts asset turnover.
Line 28	<b>RETURN ON INVESTMENT</b>		(Margin x Asset Turnover)		<b>26.5%</b>	6.5% The improved margin more than compensates for decreased asset turnover.

\* Variances that increase ROI are shown as positive numbers; detractors from ROI are negative.

### Appendix 3. Manufacturing Company Consolidated Financial Statement

STEP 3: Financial position after reinvesting savings in production		Price	Units	Per Unit	Financial Result	Variance* from Step 2	Explanation of Variance from Step 2
Line		Per Unit					
Line 1	<b>REVENUE</b>	\$1,000	10,533		<b>\$10,533,000</b>		
Line 2	<b>COST OF GOODS MANUFACTURED</b>						
Line 2	Direct materials:	\$285/unit	for 10,533 units		\$3,001,905		Cost per unit is unchanged from Step 2, but number of units increases.
Line 3	Direct labor (fully loaded):	\$70/hour	14,200 hours		994,000		Increased production requires more labor hours, plus wages reflect value of training.
Line 4	Overtime (fully loaded):	\$100/hour	500 hours		50,000		No change from Step 2.
Line 5	Operations & maintenance:				945,000		O&M increases proportionately with output.
Line 6	Boiler fuel purchases:	\$4.90/MMBtu	379,188 MMBtu		1,858,021		Fuel expense increases proportionately with production.
Line 7	Other manufacturing expense:				426,587		Other expenses increase more or less proportionately with production.
Line 8	Total Cost of Goods Manufactured:				\$7,275,513		Higher output explains greater total expenditure relative to Step 2.
Line 9	<b>GROSS MARGIN</b>				<b>\$3,257,487</b>		Higher production more than compensates for greater expenditures relative to Step 2.
Line 10	<b>ADMINISTRATIVE EXPENSES</b>						
Line 10	OSHA & emissions penalties:				25,000		No change from Step 2.
Line 11	Hazard insurance:				850,000		No change from Step 2.
Line 12	All other expenses:				800,000		No change from Step 2.
Line 13	Total Administrative Expenses:				\$1,675,000		No change from Step 2.
Line 14	<b>TOTAL OPERATING EXPENSES</b>				<b>\$8,950,513</b>		Higher than Step 2, but still lower than Step 1, despite additional level of production.
Line 15	<b>NET OPERATING INCOME</b>				<b>\$1,582,487</b>		Increase in revenue more than compensates for rise in expenses.
Line 16	<b>ASSETS</b>						
Line 16	Plant & equipment:				\$4,500,000		No change from Step 2.
Line 17	All other assets:				1,000,000		No change from Step 2.
Line 18	Average operating assets:				\$5,500,000		No change from Step 2.
Line 19	<b>FINANCIAL METRICS</b>						
Line 19	Fuel cost per unit of production		(Total fuel cost + Units produced)		\$176		
Line 20	All other costs per unit		(All other costs + Units produced)		\$673		
Line 21	Total expense per unit:		(Total expenses + Units produced)		\$850		Since administrative costs did not increase with output, scale economies are realized.
Line 22	Margin:		(Net operating income + Revenue)		15%		Cost/price efficiency ratio remains the same from Step 2.
Line 23	Asset turnover:		(Revenue + Avg. operating assets)		1.9		Increased output increases asset turnover relative to Step 2.
Line 24	<b>RETURN ON INVESTMENT</b>		(Margin x Asset turnover)		<b>28.8%</b>		Improvement in asset turnover alone, relative to Step 2, drives ROI higher.

\* Variances that increase ROI are shown as positive numbers; defractions from ROI are negative.